

Targeted Case Management Involves

- Establishing a partnership with the consumer and/or his/her parent(s)/guardian(s) which offers respect, support, and collaboration, and results in trust and hope.
- Completing planning which:
 - Is individualized, comprehensive, and holistic in addressing the various domains of the consumer's life;
 - Results from the assessment of the consumer's strengths, abilities, needs, preferences, and interests;
 - Identifies specific and measurable personal goals and outcomes, and the objectives and activities necessary to achieve them, as defined by the consumer;
 - Is future and goal-oriented, avoids blame, and works from strengths toward improved self-sufficiency and independence.
- Completing linkage and referral to chosen treatment, other services, natural supports, and other community resources and opportunities:
 - Addressing basic physical needs and supports as primary or necessary for a stable, safe, and healthy community life;
 - Providing skill development and training services as necessary in enabling the consumer to perform daily living activities.
 - Offering and utilizing family/ kindred, peer, and other social support networks.
 - Accessing any other needed or desired services such as education and recreation/leisure.

- Preventing and managing crisis by coordinating and/or assisting with crisis intervention and stabilization services, including the provision of on-call services
- Engaging in advocacy – supporting the consumer in developing his/her own voice.
- Empowering the consumers to assume responsibility and control over their choices and the consequences of those choices by providing information and education.
- Establishing collaborative working relationships with other service providers and support organizations.
- Coordinating the delivery of services to ensure the provision of necessary services and continuity of care.
- Monitoring the necessity, effectiveness, and appropriateness of, and the consumer's satisfaction with, those services and supports in order to achieve the desired outcomes, while insuring that services are provided in the least restrictive setting.
- Providing services in any setting which affords the best access to the consumers and is needed or preferred by the consumers.
- Adjusting the intensity and frequency of services provided according to the needs of the consumer.

Consumer Eligibility

Individuals that reside in the PA counties Huntingdon, Mifflin, and Juniata.

In general, Targeted Case Management is targeted to serve adults with serious and persistent mental illness and children or adolescents with mental illness or serious emotional disturbance.

On-Call Services:

Crisis Intervention/Emergency Services are available 24-hours a day, seven days a week..

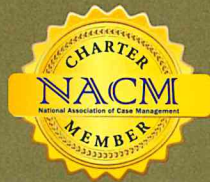


Our Mission

The mission of Service Access & Management, Inc., is to help people throughout our service area enhance the quality of their lives by effectively managing and/or providing needed, accessible and individually satisfying human services.

Our Accreditation

Our case management and crisis services have been accredited by the Commission on Accreditation of Rehabilitation Facilities (CARF).



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Fax 814-644-0796

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Funded in part or in whole by the
Juniata Valley Behavioral & Developmental Services Program

SAM, Inc., does not discriminate against persons because of their age, race, sex, religion, ethnic origin, disability, ancestry, national origin (including Limited English Proficiency), economic status, or sexual preference and shall observe applicable State and Federal Statutes and Regulations.

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Mental Health Targeted Case Management Services (TCM)

Huntingdon, Mifflin, and
Juniata Counties

Service Access & Management, Inc.

👉 www.sam-inc.org

Urgent Needs

Individuals receiving Mental Health Targeted Case Management services experiencing urgent needs can contact TCM staff after normal business hours and on weekends by calling:

1-800-929-9583